



DRAKE MIDWEST TRUCK LINES



OUR CUSTOMER

DRAKE MIDWEST TRUCK LINES has its headquarters in Mount Prospect, IL, serving customers throughout North America. Belonging to the transportation industry it has a total of 1,500 employees. According to their business situation, they wanted to boost the popularity of their in-cab solution also known as the XPI Truck, with improved data-collection, communication capabilities and a more intuitive and functional interface.

Solution: Using Microsoft's rich client technologies DRAKE MIDWEST enhanced its solutions and began deploying it to its fleet of 200 trucks. Adding to it, the company is also deploying SQL server's upgraded version and implementing cluster specific business needs.

OUR WORK WILL SERVE YOU THE FOLLOWING BENEFITS:

- ▶ Boosting employee productivity
- ▶ Enhancing customer service and database uptime through replication.
- ▶ Helping retain skilled drivers
- ▶ Reducing IT maintenance costs by 35 percent by outsourcing their IT and SQL server maintenance to EBTS
- ▶ Simplifying application targeting

OUR RELATIONSHIP

Drake Midwest Trucking Company, Inc. was founded in 1978, in Mount Prospect, IL, and was incorporated in 1979. It is a family owned and operated business managed by David Smith who is Vice President of Operations.

All the equipment for the company are serviced and maintained by our own shop on a regular basis subject to D.O.T. and I.C.C. rules and regulations. The company is operated with team drivers, best quality tractors, and trailers equipped for long haul operations with air ride refrigerated trailers and dry vans. Ten Western States for truckload and LTL freight and the operation of a sixteen bay warehouse allows them to consolidate loads to the customers. With this facility we are able to speed up the delivery process which could otherwise be delayed. Except Alaska and Hawaii, they have the authority to haul general commodities in all states. As per the insurance certificates, they will be furnished upon request.

For the authenticity of recordkeeping and the desire to serve the needs of their customers, DRAKE MIDWEST Truck lines uses SQL server. By efficient backend capabilities we are able to fulfill the entire database and the reporting needs. We have been a client of EBTS since 2010. Our maintenance of the SQL Server infrastructure and DBA support IT needs are all fulfilled by EBTS.

WITH SQL, YOU WILL BE ABLE TO AVAIL THE FOLLOWING

SQL Server Active & Passive Clustering

Using SQL Server on Microsoft Cluster Services, you will be able to protect the hardware failures that are interrupting your business.

SQL Server Database Mirroring

We will help you choose and implement the right type of mirroring based on your business needs, which will help you protect your data and provide high levels of uptime.

SQL Server Replication

Offering, SQL server replication will be very useful for setting up a reporting database, a test database or even a High Availability fail-over database.

Log Shipping

Log shipping can be a valuable strategy high availability and disaster recovery in situations where a moderate amount of time to recovery is acceptable.

Log shipping can be a valuable strategy for High availability and disaster recovery in situations where a moderate amount of time to recovery is acceptable, a small amount of data loss is not critical and the locations and versions of SQL Server make database mirroring or clustering impractical. We can assist you with all aspects of Log Shipping.

SQL Server Performance Tuning

With experience to diagnose and fix performance problems, we gather issues where data size increases, applications change, hardware fails etc and pass them through the performance tuning process.

SQL Server hardware and configuration problems

With our extensive experience in finding and removing performance bottlenecks we have helped many companies determine such things as,

- Do I have enough memory?
- Is my CPU fast enough and do I have as many as I need?
- Why my disk is so busy and what can I do about it?
- I have good hardware – why is my system so slow?

SQL SERVICES EBTS'S PROVIDES FOR DRAKE MIDWEST TRUCK LINES

- SQL Server 2000 32-bit
- SQL Server 2005 32-bit
- SQL Server 2008 32-bit
- SQL Server 2008 R2 32-bit
- SQL Server 2012 32-bit
- SQL Server 2014 32-bit
- SQL Server 2000 64-bit
- SQL Server 2005 64-bit
- SQL Server 2008 64-bit
- SQL Server 2008 R2 64-bit
- SQL Server 2012 64-bit
- SQL Server 2014 64-bit

We work with any supported versions of the operating system that are appropriate for the version.

SQL Server Query Tuning

We can assist you in the design and optimization of queries and stored procedures. In addition we help find the reasons behind:

- Why does this query that used to run quickly now takes forever?
- Why am I seeing so much blocking?
- What's causing this error?
- Should I rebuild my indexes?
- Should I update statistics?

Patches and Service Packs

With our experts we will make the process of applying patches and service packs easy for you by determining the apt ones and installing them with least disruption. You can take advantage of the new features, after the service pack is installed.

SQL Server Health Checks

From configuration to performance and from availability to security our experienced DBA's will look after all the aspects of your system. You would surely want your SQL Server to perform at its best and for that we provide you a plain English SQL Server Health Check that by giving an overview of your system will suggest for the improvements if needed.

OUR RESULTS

Unprecedented Upgrades and Migrations

Upgrading your SQL Server instance from 2000, 2005 or 2008 to versions 2012 or 2014? Whichever versions you work with, migrating to a new version of SQL Server takes planning and experience. We can help you set up a test environment to test your application against the new version of SQL Server. We can also help you decide if this is the right time to move from a 32 bit version of SQL Server to a more scalable 64 bit version. We'll show you where a 64 bit system would provide advantages and add the ability to handle a growing database.

Are you ready to move from MS Access to SQL Server? Are you considering moving from another database to SQL Server? We can help you with your migration needs. We have moved databases from many other platforms and databases to SQL Server.

Absolute Security

The safety and security of your data is vital. We can provide a security audit tailored to your needs. We will help you determine vulnerabilities and suggest the appropriate patches and procedures to improve your security.

On-demand Backup and Recovery Strategies

Does your backup strategy match your business needs? Are you backing up frequently enough to prevent a large data loss? We can help you design a backup and recovery strategy that matches your needs to protect your data as well as providing you recovery with minimum downtime.
